

G.A.I.C.

March 21, 2007

Attendees: *James Lamphere, Larry Anderson, Dennis Meyer, Michelle Zuhlke, Brian Pillard, Maura Kelly-Tolzin, Don Herz, Shannon Ideus, Terry Lowe, and Doug Thomas*

Approval Of Minutes

The minutes from the January meeting were approved with no changes.

Statistics

Web Trends (NT Stats)

Total NT Server hits were down more than 600,000 hits, to a new total of around 9.2 million for the month of February. We would like to contact the County Assessors to see if we could capture the web hits on the new Orion system which they have now been using for more than a year. The Police Department had a significant increase of 438% to an all time high of 715,296 total hits. County Commissioner hits increased just over 40% to a total of 8,024 hits, which are probably due to the moto-sports issues. Most of the offices decreased in hits for the month of February, which is not unusual with there being fewer days during the month. The City Council, Public Works Web Cam, and Planning had decreases in excess of 40% from last months totals. The twelve surrounding townships decreased just over 1,000 hits in February.

Mainframe

The Multiprise Web hits for February were up significantly to a new total of 703,193. The County Attorney's office had an all time high, which more than doubled from last month to a total of 409,980 hits. This was due to another robot being launched on their pages to pull together the court disposition information. Water/Sewer increased in February to an all time high of 13,559 hits.

IMS/Images

The IMS/Image Server hits, which are generated from Crime Data and Parcel Location Applications, totaled 712,780, which was just under the totals from January.

CJIS

CJIS site hits were down about 80,000 from the all time high recorded in January. Accident Reports totaled 36,452 and Criminal Histories had 3,413 total hits.

Contractor Hits

The total Contractor hits for February was 18,137. Doug will follow up with Rita as to why the January total was so high.

User Sessions

Total User Sessions increased just over 25,000 from January, to a total of 450,311 in February.

ePayments

Individual Verisign Activity

January had an all time high with total collections in the amount of \$106,716.47 from 2,515 non-tax transactions. The month of February was just less than that figure with \$105,416.18 in collections from a total of 2,377 transactions. In the month of February, Animal Control had 84 license renewals totaling \$2,177. There were 593 parking tickets paid on line last month, totaling \$11,370. Criminal History reports had 529 requests for a total of \$5,290 in collections. There have been 51 Season Swimming Pool Passes sold so far this year with sales totaling \$7,488, and with warmer weather approaching the sale of passes will continue to climb. Water/Sewer collections totaled \$82,542.18 from 1,144 on line payments.

Epos activity - County Property Taxes

County Property taxes totaled \$250,664.38 from 90 paid transactions.

Verisign Summary Activity

Total Verisign collections in February for the City were \$105,416.18, and the County's collections totaled \$250,664.38, with a combined total of \$356,080.56 from 2,467 paid transactions.

Applications

Parking Garage Renewals

Chris has completed the parking garage applications for on line renewals. The new applications enable parking garage pass cards to be reloaded on line, as well as paying for monthly parking stalls.

Parks and Recreation

The next project will be working on the Parks and Recreation Shelter Reservations and/or Golf Reservations applications. We are hoping to have at least one of the enhancements completed this season.

Virtual Tours

The Virtual Tours of the County/City building is now up and running. The system allows you to tour the 1st and 2nd floors of the County/City building, including the Mayor's Office. There are different zones and targets with control options. The Virtual Tours may be accessed through the KIOSK, or home computers using the City/County home page.

Annual Report

The Annual Report has been sent to the City Council and the County Board. The well written Bond Issues application was highlighted. Doug has received notification from the Mayor's Office that the appointments have all been made and are in place.

Next Meeting

May 16, 2007